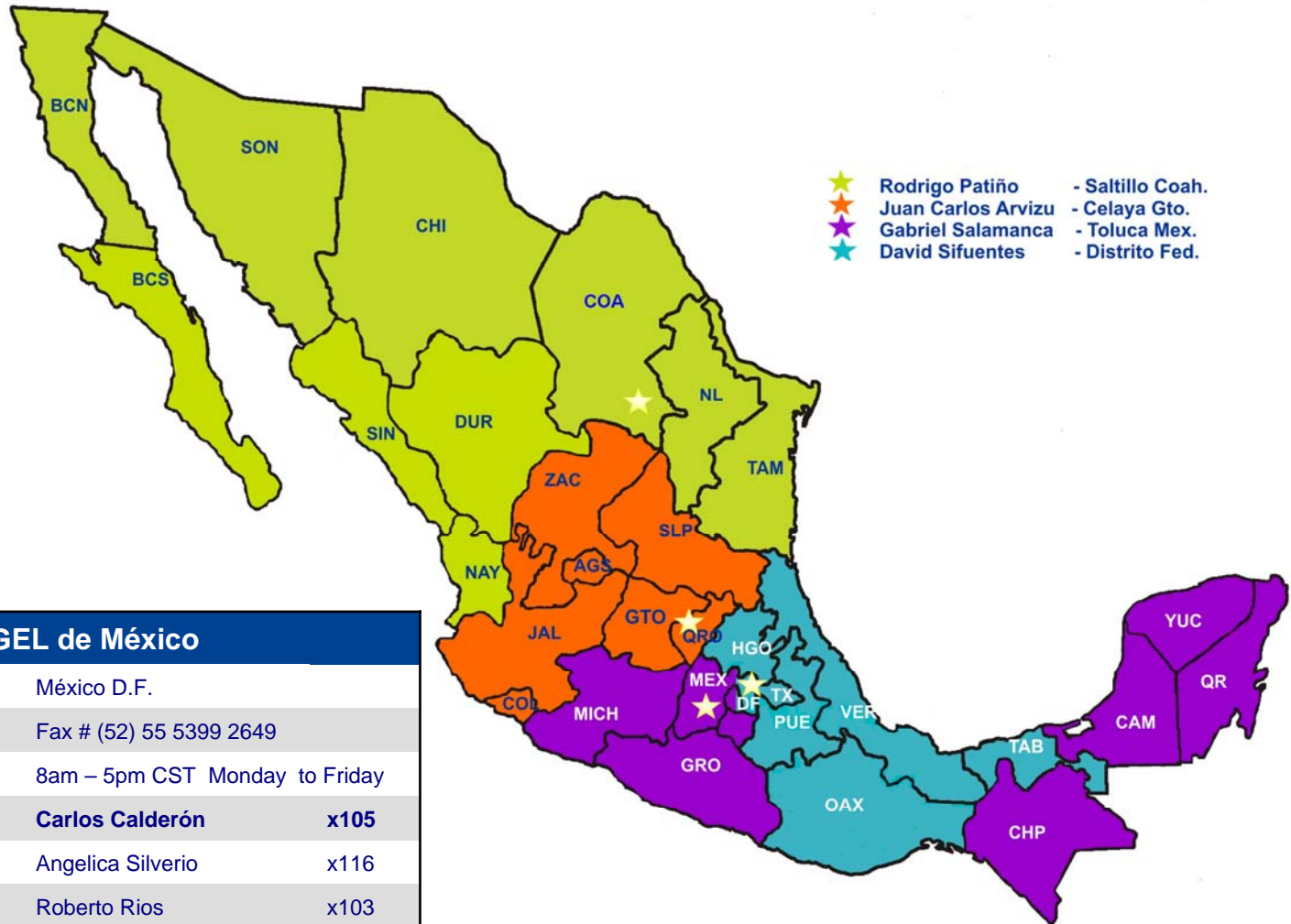


# Service Network: Mexico



| ENGEL de México           |                                |             |
|---------------------------|--------------------------------|-------------|
| Location                  | México D.F.                    |             |
| Ph # (52) 55 5399 8999    | Fax # (52) 55 5399 2649        |             |
| Hours of Operation        | 8am – 5pm CST Monday to Friday |             |
| <b>Service Manager</b>    | <b>Carlos Calderón</b>         | <b>x105</b> |
| Service Coordinator       | Angelica Silverio              | x116        |
| Service Advisor / Trainer | Roberto Rios                   | x103        |
| Spare Parts               | Ricardo Renteria               | x114        |
| After Hours Help Line     | 55 5399 8658                   |             |