

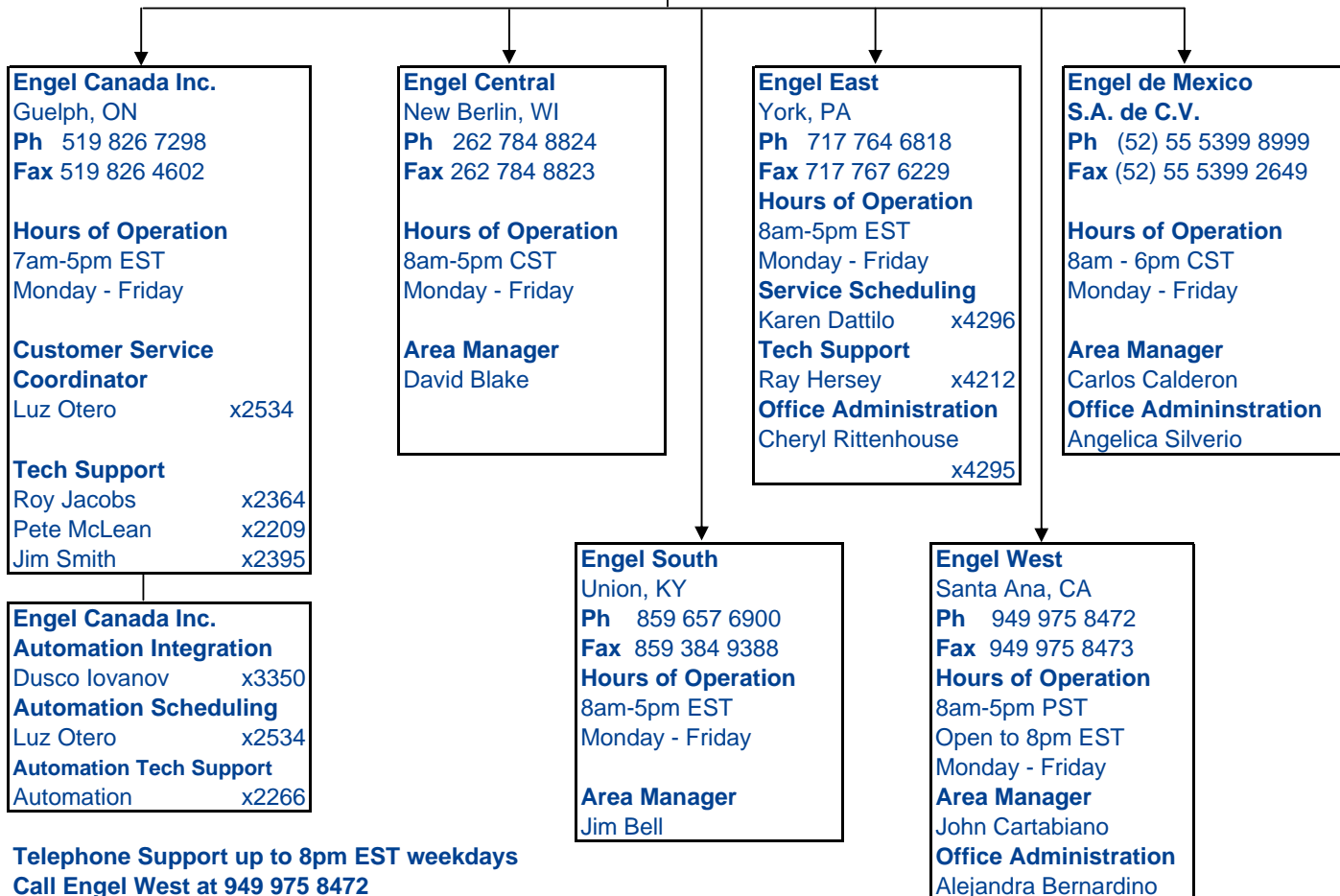
## Customer Service Division

### Machine and Automation Service Contact Information

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**Director**  
**Customer Service Division**  
**North America**  
Harald Wegerer x 4247  
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Telephone Support up to 8pm EST weekdays  
Call Engel West at 949 975 8472

After hours Telephone Support is available from 8pm to 7am EST  
and 24 hours on weekends and holidays. Call 717 293 7728

(rev. August 2008)

International after hours Telephone Support, 24 hours, 7 days a week  
Call +43 50 620 3333 EUR 100.- per service issue will be charged!